

Raytheon

Awards Cera-Met 2008 Recognition for Outstanding Service ~ Keith Chamberlain

On April 7, 2009, Bill Towery, Cristina Salinas, Garry Bennett and Bob Steffen from Raytheon Precision Manufacturing visited Cera-Met for an awards ceremony.

Cera-Met was recognized for outstanding performance during 2008 in the areas of Product Quality, On-time Deliveries and Customer Service. Bob Steffen spoke to all the employees at Cera-Met and stressed the importance of Quality and Delivery in today's highly competitive, global marketplace. He also mentioned that most of the castings delivered to Raytheon by Cera-Met are associated with state-of-the-art electro-optical systems being used by United States war fighters around the world, risking their lives in defense of our freedoms.

Sales to Raytheon have increased over 300% during the past 15 months. Our mission statement is... **"to be the supplier our customers can always count on"**. This focus on customer satisfaction will yield significant improvements in financial performance. Cera-Met is projecting 2009 sales to be the highest in this facilities 35 year history. We have just closed out our strongest financial quarter to date and we'll only get better from here!

